

SAGE KNOWLEDGESYNC

by Vineyardsoft Corporation

Sage PFW ERP Pre-Configured Events

Sage KnowledgeSync comes with an extensive collection of pre-configured Alert Events and Alert Condition "Triggers". The following list is of the pre-configured Triggers; note that wherever a trigger refers to a variable (i.e., an 'x' or 'y'), the Trigger will allow you to specify the exact Trigger Threshold that you want KnowledgeSync to monitor for.

Users of Sage KnowledgeSync Professional Edition will be able to use ANY of the following Triggers and will be able to specify their own Trigger Thresholds. Professional Edition users will not be able to modify these pre-configured Triggers nor create additional Triggers of their own.

Users of Sage KnowledgeSync Enterprise Edition will be able not only to use any of the following Triggers, but will also be able to customize these Triggers and create an unlimited number of additional Triggers in the KnowledgeSync application.

Accounts Payables Triggers:

A/P; Voucher Discount Due
A/P; Voucher Over 'x' Amount

Accounts Receivables Triggers:

A/R; Customer Notification of New Invoice With Detail
A/R; Customer Notification of New Sales Order Invoice With Details
A/R; Customers With No Activity in Past 'x' Days
A/R; Past Due > 'x' Amount
A/R; Price Specials Expiring

Inventory Item Triggers:

Inventory; Finished Goods Serial/Lot Expires in 'x' Days
Inventory; New Items
Inventory; Qty Available is < Minimum Stock Qty (not inc POs or SOs)
Inventory; Qty Available is < Minimum Stock Qty or Oversold (inc POs / SOs)
Inventory; Serial/Lot Expires in 'x' Days
IC; Price List; Changes Made to Any Prices
IC; Last Physical Count Variance is > 'x'
IC; New Inventory Items Added

Order Entry Triggers:

O/E; New Sales Order > 'x' Amount
O/E; Open Sales Order > 'x' Amount
O/E; Open Sales Order Over 'x' Days Old; > 'x' Amount
O/E; Order Request Date is Past Due
O/E; Sales Order to Cancel Within 'x' Days

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Purchase Order Triggers:

P/O; Adjusted Purchase Orders

P/O; Items Purchased at a Unit Cost > Standard Cost

P/O; Past Due

Quote Triggers:

Quote; Due to Expire Within 'x' Days

A Note About Trigger Design:

Although referred to as "Triggers", these event conditions are designed using a wizard-driven "Query Design Module" and require no technical expertise or programming skill to create. As long as you have access to information about an application's database schema (which tells you what data is stored within which tables in an application), you have all the knowledge required for the creation of KnowledgeSync queries.

If additional assistance is required in the creation of KnowledgeSync queries (triggers) or events, please contact your Sage Business Partner or KnowledgeSync Partner Services.