

Sage FAS Fixed Assets Pre-Configured Events

Sage KnowledgeSync comes with an extensive collection of pre-configured Alert Events and Alert Condition "Triggers". The following list is of the pre-configured Triggers; note that wherever a trigger refers to a variable (i.e., an 'x' or 'y'), the Trigger will allow you to specify the exact Trigger Threshold that you want KnowledgeSync to monitor for.

Users of Sage KnowledgeSync Professional Edition will be able to use ANY of the following Triggers and will be able to specify their own Trigger Thresholds. Professional Edition users will not be able to modify these pre-configured Triggers nor create additional Triggers of their own.

Users of Sage KnowledgeSync Enterprise Edition will be able not only to use any of the following Triggers, but will also be able to customize these Triggers and create an unlimited number of additional Triggers in the KnowledgeSync application.

Asset New/In/Out Triggers:

Assets; Acquired from Dates 'x' to 'y'
Assets; Acquired Today for Dept 'x'
Assets; Checked Out for > 'x' Days
Assets; Checked Out Today
Assets; Class 'x'; Acquired Between Dates 'y' and 'z'
Assets; In Dept 'x'; Acquired Between Dates 'y' and 'z'

Assets Missing Key Data:

Assets; Condition Not Specified
Assets; Missing Class Code, Dept, or Custodian

Asset Count Thresholds:

Assets; Count; > 'x' in Condition 'y' Per Asset Class
Assets; Count; > 'x' in Condition 'y' Per Custodian
Assets; Count; > 'x' in Condition 'y' Per Department
Assets; Count; > 'x' Inactive Per Custodian

Assets Status Alerts:

Assets; Currently Inactive
Assets; Custodian is Changed
Assets; Due for Check-In Today
Assets; Overdue for Check-In
Assets; Overdue for Check-In by > 'x' Days
Assets; Status Changes to Pending
Assets; Status is Pending

Assets Status Alerts:

Assets; Warranty Date is Changed
Assets; Warranty Date is Past

Assets; Warranty Date is Past by > 'x' Days
Assets; Warranty Date is Today
Assets; Warranty Date is Within 'x' Days

A Note About Trigger Design:

Although referred to as “Triggers”, these event conditions are designed using a wizard-driven “Query Design Module” and require no technical expertise or programming skill to create. As long as you have access to information about an application’s database schema (which tells you what data is stored within which tables in an application), you have all the knowledge required for the creation of KnowledgeSync queries.

If additional assistance is required in the creation of KnowledgeSync queries (triggers) or events, please contact your Sage Business Partner or KnowledgeSync Partner Services.