

# SAGE KNOWLEDGESYNC

by Vineyardsoft Corporation

## Sage BusinessVision Pre-Configured Events

Sage KnowledgeSync comes with an extensive collection of pre-configured Alert Events and Alert Condition "Triggers". The following list is of the pre-configured Triggers; note that wherever a trigger refers to a variable (i.e., an 'x' or 'y'), the Trigger will allow you to specify the exact Trigger Threshold that you want KnowledgeSync to monitor for.

Users of Sage KnowledgeSync Professional Edition will be able to use ANY of the following Triggers and will be able to specify their own Trigger Thresholds. Professional Edition users will not be able to modify these pre-configured Triggers nor create additional Triggers of their own.

Users of Sage KnowledgeSync Enterprise Edition will be able not only to use any of the following Triggers, but will also be able to customize these Triggers and create an unlimited number of additional Triggers in the KnowledgeSync application.

### **Accounts Payables Triggers:**

AP; Invoices; Discount Expires in 'x' Days  
AP; Invoices; on Hold  
AP; Invoices; Paid Today  
AP; Invoices; Past Due  
AP; Invoices; Past Due by More than 'x' Days

### **Accounts Receivables Triggers:**

AR; Invoices; Discount Expires in 'x' Days  
AR; Invoices; Due Today  
AR; Invoices; New  
AR; Invoices; Past Due by More than 'x' Days  
AR; Invoices; Total Per Client  
AR; Invoices; Total Per Client; Past Due by More than 'x' Days

### **Customer Triggers:**

Customers; Added Today  
Customers; Credit Line Has Changed  
Customers; Credit Status Has Changed  
Customers; No Sales in Over 'x' Days  
Customers; No Sales in Over 'x' Days and Balance > 'x'  
Customers; Placed on Credit Hold  
Customers; Release from Credit Hold

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### **General Ledger Triggers:**

GL; Account Created Today  
GL; Recurring Invoices Processed Today  
GL; Transaction Processed Today

### **Inventory Item Triggers:**

Inventory; Item Profit Margin is Greater than 'x'  
Inventory; Item Profit Margin is Less than 'x'  
Inventory; Item Promotional Pricing Ends within 'x' Days  
Inventory; Item Promotional Pricing Starts within 'x' Days  
Inventory; Negative Quantity On Hand  
Inventory; Qty Available is at or Below Reorder Point  
Inventory; Qty on Backorder is Greater than 'x'  
Inventory; Qty on Sales Orders is Greater than 'x'

### **Purchase Order Triggers:**

PO Lines; Unit Cost > Current Cost  
PO; Open; Below 'x' Dollars

### **Sales Orders Triggers:**

Sales Order Lines (Includes Line Item Details)  
Sales Orders; New; for More than 'x' Dollars  
Sales Orders; Open; for Less than 'x' Dollars  
Sales Orders; Open; Over 'x' Days Old  
Sales Orders; Total; Daily Sales Per Salesrep  
Sales Orders; Total; MTD Sales Per Salesrep

### **A Note About Trigger Design:**

Although referred to as "Triggers", these event conditions are designed using a wizard-driven "Query Design Module" and require no technical expertise or programming skill to create. As long as you have access to information about an application's database schema (which tells you what data is stored within which tables in an application), you have all the knowledge required for the creation of KnowledgeSync queries.

If additional assistance is required in the creation of KnowledgeSync queries (triggers) or events, please contact your Sage Business Partner or KnowledgeSync Partner Services.