

# SAGE KNOWLEDGESYNC

by Vineyardsoft Corporation

## Sage Abra HRMS Pre-Configured Business Conditions

Sage KnowledgeSync comes with an extensive collection of pre-configured Alert Events and Alert Condition "Triggers". The following list is of the pre-configured Triggers; note that wherever a trigger refers to a variable (i.e., an 'x' or 'y'), the Trigger will allow you to specify the exact Trigger Threshold that you want KnowledgeSync to monitor for.

Users of Sage KnowledgeSync Professional Edition will be able to use ANY of the following Triggers and will be able to specify their own Trigger Thresholds. Professional Edition users will not be able to modify these pre-configured Triggers nor create additional Triggers of their own.

Users of Sage KnowledgeSync Enterprise Edition will be able not only to use any of the following Triggers, but will also be able to customize these Triggers and create an unlimited number of additional Triggers in the KnowledgeSync application.

### **Applicant Triggers:**

Applicants; Applicant is Disabled, Veteran, or Minority  
Applicants; Application Status Has Changed  
Applicants; Application Status Has Changed to 'x'  
Applicants; Applications Accepted Today  
Applicants; Applications Changed Today  
Applicants; Letters to Send Today  
Applicants; Starting Today  
Applicants; Starting is 'x' days  
Applicants; Rejected for a Position  
Applicants; Applications Received Today  
Applicants; Applicants for Jobcode 'x'  
Applicants; Applicants recruited by person 'x'  
Applicants; Applicants referred by person 'x'

### **Benefit Triggers:**

Benefits; Changes Made Today  
Benefits; Changes Effective Today  
Benefits; Expires Today

### **Employee Event Triggers:**

Employee Events; Scheduled for Today  
Employee Events; Scheduled within the Next 'x' Days

### **Employee Notes Triggers:**

Employee Notes; Due for Follow-Up Today

### **Leave of Absence Triggers:**

Leave of Absence; Starting in 'x' Days  
Leave of Absence; Ending in 'x' Days  
Leave of Absence; Due to Return Today

### **Payroll Triggers:**

Payroll; Checks; On Demand; New  
Payroll; New or Changed Direct Deposit Account

### **General Employee Triggers:**

Attendance; Absences to Start Today  
Employees; Reviews are Overdue  
Employees; Payrate Has Changed  
Employees; Hire Date Anniversary  
Employees; Address is Changed  
Employees; Leave Ends in 'x' Days  
Employees; Vacation or Illness Time is Negative  
Employees; New Hire (Starts Today)  
Employees; Birthday Greeting  
Employees; I9 Reverification Date is Today  
Employees; Next Pay Review Date is Today  
Employees; Next Performance Review is Today  
Employees; Termination Date is Today  
Employees; Visa Expires in 'x' Days

### **Certification & Training Triggers:**

Certification; Expires in 'x' Days (Any Cert)  
Training; Class Completed  
Training; Class Starts in 'x' Days  
Certification; Is Expired  
Certification; Changed Today  
Certification; Employees Certified Today  
Certification; Required Within 'x' Days

### **A Note About Trigger Design:**

Although referred to as “Triggers”, these event conditions are designed using a wizard-driven “Query Design Module” and require no technical expertise or programming skill to create. As long as you have access to information about an application’s database schema (which tells you what data is stored within which tables in an application), you have all the knowledge required for the creation of KnowledgeSync queries.

If additional assistance is required in the creation of KnowledgeSync queries (triggers) or events, please contact your Sage Business Partner or KnowledgeSync Partner Services.